



Business Information Update 16th July

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New Elgin BID Manager

I wanted to introduce the new BID Manager, Gemma Cruickshank who will be taking up post on Monday 3rd August 2020. Gemma has a vast amount of experience and believes deeply in the City Centre and the businesses within it. In the past she has worked within the hospitality and leisure sectors and for Visit Aberdeenshire. This experience means that she is not only passionate about but experienced in promoting businesses and towns, so I know Elgin will benefit from that.

I am sure you will look forward to making her welcome, her E mail address will be Gemma.cruickshank@elginbid.co.uk, we will be getting that set up for her starting. We will have measures in place to ensure any E mails sent to my in box will automatically transfer over.

My last day will be Thursday 6th August, I will be working in the BID office that day, if you are passing please feel free to nip up, the door will be open and you will be very welcome, I will be there until 4.45pm.

I wanted to take this chance to thank everyone who sent me good luck messages, they meant the world and were really appreciated, I am sure I will see many of you to see you when I am up visiting.

Road Closure Update from Moray Council

Nicola Moss, Transportation Manager at Moray Council has asked us to forward this information on their behalf.

“The west of the High Street and Batchen Street will be pedestrianised 11am – 4pm from this Thursday, 16th July. Deliveries should be made out with these hours, or made via other routes. The taxi rank during these times will be directly south of the existing location on South Street. In the evenings the taxi rank will remain in its current location at this time.”

As you know we circulated a survey on behalf of the Moray Council, they were keen to hear directly from you, the BID members, what your needs were regarding opening the town centre. Thanks to everyone who took the time to complete the questionnaire and provide feedback. The information supplied was then used to help form their plans.

Those who joined the free webinar “Preparing to Re-open Your Business” which we held on the 25th June heard the Transportation Manager Nicola Moss go over the plans. She made it clear how difficult it was to form the plan because everyone’s needs and expectations were different, but she also explained that they were happy to review the plans and that what they put in place at the beginning of the project may not stay in place. If you have any queries, suggestions or questions you can E mail covid19@moray.gov.uk

Guidance from the Moray Council Licensing Department

We had a number of members who were uncertain regarding licencing regulations and how they might be affected by the Councils road closures and using outside space. We asked the Council to provide us with some clarity which we could circulate, you can download their briefing note below.

Opening of Public Spaces and Alcohol Licensing Briefing Note



Registration Now Open for Eat Out to Help Out scheme

The Eat Out to Help Out registration page is now live on GOV.UK allowing businesses to join the scheme announced last week by the Chancellor of the Exchequer.

Restaurants, bars, cafes and other establishments can use the Eat Out to Help Out Scheme to offer a discount to diners and encourage them to eat at your restaurant.

You can use the Eat Out to Help Out Scheme:

- all day, every Monday, Tuesday and Wednesday from 3 to 31 August 2020
- to offer a 50% discount, up to a maximum of £10 per person, to diners for food or non-alcoholic drinks to eat or drink in
- to claim the money back from the government

Further information for businesses, including how to register and make a claim is available online at GOV.UK- [here is the link](#)

Re-opening Guidance for Cafes Restaurants and Pubs

We were sent this information flyer 'Re-opening Guidance for Cafes Restaurants and Pubs' from our partners at Inverness BID, although it was supplied from Highland Council the same information applies across Scotland. The information and guidance included will benefit those who are still planning their re-opening.

[Download the flyer here](#)

If you have any queries you can email Moray Council's Environmental Health team on environmentalhealth@moray.gov.uk

Test & Protect Guidance

Environmental Health at Moray Council has asked us to forward these documents on the Test & Protect Scheme.

[Supporting Test and Protect- Guidance on Collection of Customer and Visitor Details](#)

[Collection of Personal Data - Privacy Notice](#)

[Test & Protect Privacy Poster A3](#)

[Test & Protect Privacy Poster A4](#)



Business Gateway Support

Please read the below information on the many ways Business Gateway can support your business.

Fully funded business support to help rebuild & restart your business

Many businesses across Scotland are re-opening & adapting their business models to reflect the new situation we find ourselves in. It remains an incredibly challenging time for most. But support is available to help your business plan, adapt and survive. Our advisers can offer 1:1 support, we can help you reshape your business model, work through HR issues, re-forecast, upskill in digital, find new markets and more.

Plus we have a wide range of online guides, video tutorials and expert-led articles on our coronavirus hub to help your business recover and rebuild.

[Coronavirus Hub](#)

Get local adviser support to rebuild your business

Our local offices are all operating remotely and our advisers can help you with your plans to re-open or adapt your business, manage remote working, restructure business finances, HR and more. Just get in touch with your nearest office today.

[Get Local Support](#)

Support to help your business do more with digital

Get free 1:1 support from our DigitalBoost programme to move your business forward or online. Access 1:1 consultancy, training webinars, online support and more. DigitalBoost can help you build your ecommerce platform, do more with social, find new sales channels, market your business and more.

[Upskill with DigitalBoost](#)

Adopting flexible and remote working into your business

Watch this video tutorial to prepare your business for more flexible and remote working. Learn about the benefits, strategies and best practice involved in adopting this into your organisation.

[Watch Here](#)

HR considerations when returning to business

Are you restructuring your business as a result of the COVID-19 crisis? Read our HR FAQs on what employers should consider when returning to business.

[Read Here](#)

Free & confidential health and safety information

Scottish Hazards Centre provides free and confidential health and safety information, advice and in depth support to non-unionised individual workers and groups of workers in Scotland. At present the service is targeted at workers impacted by Covid-19 and the financial, social and workplace measures taken to address it.

[Find out More](#)

Take Care and Stay Safe
Gill & Tina

